

# Media FAQ

## **Where is Deskpass headquartered?**

Deskpass is headquartered in Chicago at [Art/Work](#), a creative coworking space in the West Town neighborhood. Our address is 1821 W. Hubbard St., Suite 209, Chicago IL 60622

## **When did Deskpass start?**

Deskpass Corporation was founded in 2017 by Sam Rosen, JF Thye, Nicole Vasquez & Tim Shaw.

## **How does Deskpass work?**

Deskpass is a monthly membership. To use it, sign up at the plan level that makes the most sense for you, enter your personal information, and you're ready to go. The app shows locations closest to you — or in whichever city you select — and provides profiles and availability for each location. Simply click or tap to reserve a spot at that location for right now or anytime in the future.

Deskpass also offers hourly options, including additional premium seating, private booths, team rooms, conference rooms, and event spaces. Deskpass members can book these on demand, and in half-hour increments, whenever needed.

Additional hourly fees apply, which are billed after the reservation is completed. It's a great tool for people who don't want to host a meeting at their home, for instance, or for folks on the road who need a convenient space for a client conference.

## **Do I need to enter my credit card info in order to access the free trial?**

Yes, a credit card is required when signing up for a free trial since you're signing up for a membership. Your card won't be charged during the trial, but if you don't cancel your membership during the trial period, then you'll be billed at the end of the trial for the following month.

## **How long will the free trial last? Will my credit card be billed automatically?**

The free trial lasts 30 days from the date you signed up. When the trial period ends, your credit card will be billed for the following month.

## **Do you have high quality images of Deskpass locations?**

Yes! Photos are available [here](#).

## **There don't appear to be participating Deskpass locations in my zip code, any plans to expand?**

We're expanding all the time! We want to be in every city, eventually. Please contact us to recommend a city or location we should consider.

## **How does Deskpass differ from coworking companies like WeWork and Regus?**

Unlike those coworking networks, Deskpass does not own or manage the coworking locations and conference rooms it allows access to. We partner with a wide variety of providers, from local independent coworking spaces all the way up to multicity networks, to provide access to our members.

For Deskpass members, it's a fantastic way to explore coworking and connect with a vibrant community of other remote workers. For coworking spaces, it's a great tool for attracting new long-term members and filling open seats.

## **Who uses Deskpass? Do you have any statistics on Deskpass users?**

Our members are remote workers, freelancers, students, and work-from-home parents who need a quiet place to get away from time to time.

Over 70% of the people who use Deskpass are new to coworking.

## **How do coworking spaces make money with Deskpass?**

It's free for coworking spaces to join the Deskpass network. Participating coworking spaces receive a fee from Deskpass every time a member uses their space.

## **Why can members only visit the same space five times in a month?**

The reason we have a five times per month limit to the same space is to be respectful of each space's individual membership options and offerings. We never want to circumvent or undercut a space (Deskpass was started by and is run by coworking space owners!) and our mission is to promote and support the spaces listed on our platform.

Have more questions?

Visit the [FAQ](#) or [contact us](#).